

OIS: OFFICE INFORMATION SYSTEMS PROFESSIONAL---BILINGUAL

Associate in Science Career/Technical (Major Code: 02041)

The curriculum is designed to prepare students to work in an automated office environment in a bilingual (English/Spanish) or multicultural setting. Students will gain comprehensive training in word processing, filing and records management, machine transcription, business communications, and in the integrated electronic office including knowledge of email, Internet office applications, and management information systems software. Students will gain preparation for Microsoft Office Specialist (MOS) certification and may desire to pass a certifying examination. The associate in science degree is granted upon the completion of courses listed in both basic and advanced certificates.

Program Student Learning Outcomes

- Student will work in an office setting and interact with supervisors, co-workers, and the public in a variety of ways, including taking, clarifying, and providing information and direction, and producing verbal and written work products in both English and Spanish.
- Student will interact properly and provide quality customer service in both English and Spanish to people of diverse backgrounds, including supervisors, co-workers, and members of the public.
- Student will utilize print and computer/internet documents such as reports, tables, statistics, and reference materials to produce office documents that are reliable, accurate, and presented in a clear and organized manner.

Gainful Employment

The U.S. Department of Education requires colleges to disclose a variety of information for any financial aid eligible program that "prepares students for gainful employment in a recognized occupation."

Students who complete this program will have acquired the necessary analytical tools to successfully secure gainful employment in the field of study.

For more information regarding the data provided for this program and what it means to you as a student, please feel free to visit our SWC Gainful Employment website at: www.swccd.edu/gainfulemployment (<http://www.swccd.edu/gainfulemployment/>).

| Code | Title | Units |
|-----------------------------|--|-------|
| Program Requirements | | |
| BUS 73 | KEYBOARDING SPEED AND ACCURACY I | 1 |
| BUS 74 | KEYBOARDING SPEED AND ACCURACY II | 1 |
| BUS 181 | SPANISH COMPUTER SKILLS FOR INTERPRETATION/TRANSLATION | 3 |
| BUS 200A | MICROSOFT WORD: BEGINNING | 2.5 |
| BUS 200B | MICROSOFT WORD: ADVANCED | 2.5 |
| BUS 206 | FILING AND RECORDS MANAGEMENT | 2.5 |
| BUS 210 | BUSINESS ENGLISH | 3 |
| BUS 211 | COMMUNICATION IN BUSINESS AND INDUSTRY | 3 |

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| or BUS 212 | BUSINESS COMMUNICATION | |
| BUS 218 | PROCEDURES FOR OFFICE PROFESSIONALS | 4 |
| BUS 225 | INTERPRETATION AND TRANSLATION: GENERAL BUSINESS | 3 |
| SPAN 216 | SPANISH FOR BILINGUALS II * | 5 |
| Select 2 units of the following: | | 2 |
| BUS 290 | WORK EXPERIENCE IN BUSINESS I | |
| BUS 291 | WORK EXPERIENCE IN BUSINESS II | |
| BUS 292 | WORK EXPERIENCE IN BUSINESS III | |
| BUS 293 | WORK EXPERIENCE IN BUSINESS IV | |
| Total Units | | 32.5 |

| Code | Title | Units |
|------------------------------|---|-------|
| Recommended Electives | | |
| BUS 70 | KEYBOARDING I | 1 |
| BUS 71 | KEYBOARDING II | 1 |
| BUS 140 | BUSINESS LAW/THE LEGAL ENVIRONMENT OF BUSINESS | 3 |
| BUS 142 | BUSINESS ETHICS---CORPORATE AND PERSONAL | 1 |
| BUS 152 | HUMAN RELATIONS IN ORGANIZATIONS | 3 |
| BUS 183 | BUSINESS MATHEMATICS | 3 |
| BUS 226 | INTERPRETATION AND TRANSLATION: LEGAL | 3 |
| BUS 227 | INTERPRETATION AND TRANSLATION: MEDICAL | 3 |
| BUS 229 | LEGAL TERMINOLOGY---BILINGUAL (ENGLISH/SPANISH) | 3 |
| BUS 233 | INTERPRETATION AND TRANSLATION: IMMIGRATION | 3 |
| CIS 92 | MICROSOFT OFFICE SUITE | 3 |
| CIS 101 | INTRODUCTION TO BUSINESS INFORMATION SYSTEMS | 4 |
| CIS 133 | ADVANCED MICROCOMPUTER SPREADSHEETS SOFTWARE | 1 |
| CIS 134 | MICROCOMPUTER DATABASE SOFTWARE--- ACCESS | 1 |
| CIS 139 | WINDOWING ENVIRONMENT | 1 |

* Native speakers from a Spanish-speaking country who have finished high school or the equivalent in that country will have satisfied the Spanish language requirement. Students who have completed high school in the United States and have completed the fourth-year level of Spanish will have satisfied the Spanish language requirement.

To earn an associate degree, additional general education and graduation requirements (<http://catalog.swccd.edu/certificates-certifications-degrees-csuuc-requirements/>) must be completed.